

Jaden Madkins

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Education

Expected Graduation: December 2025

B.A. in Psychology, Minor in Sociology
University of Texas at Austin

August 2022 - May 2023

B.A. in Psychology

University of Texas at San Antonio

- Fall 2022 Dean's List Awardee

October 2020 - May 2022

Hendrickson High School

Pflugerville, Texas

- Completed AP Psychology, Spanish I-IV, and US History
- Competed on Varsity UIL Color Guard Team, including placing 10th in UIL State Marching Band Finals, 2021
- Competed on Varsity UIL Winter Guard Team, including competing at TCGC State Championships and being named a World Guard International Finalist, 2020 & 2021

August 2018 - October 2020

College Station High School

College Station, Texas

- Captain of Color Guard Team, 2 years
- Competed on Varsity UIL Color Guard Team
- Competed on Varsity UIL Winter Guard Team, including competing at TCGC State Championships
- Honors English

Employment

October 2023 - Present

Starbucks Coffee

Hutto, Texas

- **Barista**
- Customer service and support
- Relationship building with customers
- Maintenance of customer satisfaction/ problem resolution for customers; Money handling/ cashiering; Food/ drink creation and presentation
- Effective communication with team members
- Balancing and management of fast pace of work environment and high production demands

July 2023 - October 2023

Olive Garden

Round Rock, Texas

- **Host**

- Customer service and support
- Seating and dining room arrangement and service
- Relationship building with customers, maintenance of customer satisfaction/ problem resolution for customers
- Effective communication with team members
- Balancing and management of fast pace of work environment and high production demands

December 2021 - May 2023

Starbucks Coffee

Pflugerville, Texas

San Antonio Texas

- **Barista Trainer** (Promoted after first year of employment)
- Training/onboarding mentoring of new baristas in adherence to Starbucks standards
- Customer service and support, relationship building with customers
- Maintenance of customer satisfaction/ problem resolution for customers
- Money handling/cashiering
- Food/drink creation and presentation
- Effective communication with team members
- Balancing and management of fast pace of work environment and high production demands

Research Experience

November 2024 - Present

Research Assistant

Duarte Lab at the University of Texas at Austin

- Worked as research assistant for mood and memory study
- Answered phone calls, screened, and scheduled research participants
- Assisted in MRI studies as L1 user
- Supervised by Dr. Audrey Duarte

Awards

- University Honors (Fall 2023, Spring 2024, Summer 2024)
- Dean's List (Fall 2022)
- Gamma Beta Phi National Honor Society (Fall 2022)
- Color Guard Outstanding Leadership Award (Spring 2020)
- Color Guard Most Memorable Performer (Spring 2019)

Skills and Strengths

- Advanced interpersonal communication and relationship building skills
- Highly motivated learner and self-starter who performs well in fast-paced environments
- Proficient computer and technology skills, including MS Office Suite and Google Suite
- Experienced with financial transactions and cashiering

Goal

- To gain admission to an APA-Accredited Clinical Psychology PhD program to further my education in forensic psychology with a focus on adolescent mental health and processes.