Bao Tran Nguyen

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EDUCATION

The University of Texas at Austin, Austin, TX Bachelor of Science, Biology **EXPERIENCE**

Medical City Plano, Plano, TX

Electrocardiogram (EKG) Technician Clinical Student

- Performed 12-lead EKGs, stress tests, and Holter monitors with precision, ensuring accurate diagnostics for cardiac assessment
- Acquired extensive hands-on experience in diverse clinical settings, including the emergency room, intensive care unit, inpatient care, and cardiac departments

Prosper Fire Department, Prosper, TX

Emergency Medical Technician (EMT) Clinical Student

- Assisted with the transport and transfer of patients to emergency rooms, ensuring continuity of care and accurate documentation
- Observed and practiced the use of various medical devices, including LIFEPAK, oxygen tanks, and splitting materials, under the supervision of experienced paramedics and firefighters

Memory and Aging Lab, Austin, TX

Undergraduate Researcher

- Conducted participant outreach via phone and email to coordinate study involvement and scheduling
- Supported research examining the influence of sleep quality, mental health (depression and anxiety), and sociocultural stressors on episodic memory and brain function across various adult age groups

Rock Hill High School, Prosper, TX

Class President

• Elected and reelected annually, led and represented for a class of 600+, collaborated with various teacher sponsors for community service and student engagement events

Prosper Deluxe Nail Spa, Prosper, TX

Front Desk Receptionist

- Managed over \$6K in sales per shift, ensuring smooth customer transactions and resolving any customer inquiries with professionalism, assigning 15+ technicians to customers to efficiently managing the flow of clients and ensuring timely service during busy shifts
- Scheduled appointments over the phone and in-person, providing excellent customer service to accommodate 100+ clients daily

SKILLS

- Languages: English, Vietnamese
- Certifications: Emergency Medical Technician, Electrocardiogram Technician, L1 MRI, CPR certified

August 2024 - Present

July 2024

April 2023

May 2025 – Present

August 2020 - May 2024

October 2021 – August 2024